

Ardverikie Estate Ltd – Holiday Cottages Cancellation Policy

Cancellations must be made in writing, by letter or email.

YOUR DEPOSIT IS NON-REFUNDABLE. If you cancel at any time your deposit will NOT be refunded. Instead of retaining your deposit, we may offer you a voucher to the same value which can be used against a future booking placed up to 12 months from the date of cancellation.

Cancellation charges:

Up to 8 weeks to arrival:	Your deposit will not be refunded, but you will not be liable for any further payments.
6 – 7 weeks to arrival:	65% of the total cost of your booking will be payable and will be debited from your payment card at time of cancellation if your balance payment has not been made. If you have already made your balance payment, then 35% of the total cost of your booking will be refunded to you.
3 – 5 weeks to arrival:	80% of the total cost of your booking will be payable. As you will have already paid in full for your booking by this time, 20% of the total cost will be refunded back to your original payment card.
2 weeks or less to arrival:	The full cost of your booking will be retained. No refunds in full or in part will be made.

If we (Ardverikie) cancel your booking at any time for any reason, then all payments that you have made will be refunded in full. No additional payments will be made by us in respect of any other expenses incurred by you if we cancel your booking.